

Salesforce

Reports and Dashboards

Welcome to the course!

This is an intermediate level course suggested for people who would like to learn about how to digitally transform businesses using Salesforce CRM.

At the end of this course, student will be able to understand and configure the Salesforce Reports and the usage of different type of reports and integrate them into Dashboard by using builtin features that Salesforce offers. Build and customize data model in Salesforce.

Module 1

Introduction

- Instructor and Course Introduction

Module 2

Deep down into Reports and Dashboard

- Salesforce Data Import
- Salesforce Data Export and management
- Introduction to Reports and Dashboard
- Reports - DEMO 1
- Reports - DEMO 2
- Dashboard - DEMO

Module 3

Conclusion

- Course Conclusion