Mastering ServiceNow: Advanced Techniques & Strategies

Welcome to the course!

Elevate your ServiceNow expertise with our Intermediate ServiceNow Development course. Delving into key modules such as Business Rules, Script Includes, Client Scripts, UI Actions, Transform Scripts, and Notification Scripts, this hands-on training provides comprehensive insights and practical demonstrations.

From mastering Business Rules for workflow automation to creating dynamic user interfaces with Client Scripts and enhancing data transformation with Transform Scripts, participants will gain proficiency in crucial ServiceNow functionalities. The course emphasizes best practices, ensuring that learners not only understand the components of each module but also develop the skills to create scalable, efficient, and business-aligned ServiceNow applications.

Engage in interactive learning, apply theoretical knowledge through demos, and emerge ready to contribute effectively to ServiceNow projects, enhancing your IT service management capabilities.



Module 1

SERVICE NOW COURSE OUTLINE

- BUSINESS RULES
- SCRIPT INCLUDES
- SCHEDULED JOBS
- UI ACTIONS
- NOTIFICATION EMAIL SCRIPT
- TRANSFORM SCRIPTS